

3mc Quality Assurance – Google Reviews

We regularly receive outstanding reviews on google and decided that maybe we should shout about it. In the last three months we have received an outstanding 5 stars, and overall, our average is 4.9. This is because we like to go the extra mile and ensure the service, we provide is what Brokers, who use us, want. Communication between us is key and the more we know about the customers circumstances the better we can source deals that meet their criteria. Whilst we won't give advice on our packaging side of the business, we will carry out the research needed on your behalf.

As a Broker you are required to meet the Consumer Duty requirements and by using a Packager, such as 3mc, you will be using a firm that sets a high expectation and standard of care when dealing with each case. This includes ensuring the products are fit for purpose, which meets the Consumer Duty **Product and Service Outcome**, and offers a fair value, which falls under the **Price and Value Outcome**. This then enables Brokers to evidence that they are recommending a product that meets the customers criteria and as a bonus we hope we give you more time to concentrate on what Brokers do best, and that is giving advice. We love supporting Brokers and being a part of the puzzle researching the market is what we do best.

Google Reviews – Last 3 Months	Google Reviews – Overall Company Average
5 Stars – Average	4.9 Stars - Average
Customer Feedback	Customer Feedback
<p>Dan Brown 5 reviews 3 months ago</p> <p>As a mortgage broker, working with Louise Ward and the team at 3mc has been an outstanding experience. Their professionalism and expertise are second to none. Louise and the team consistently provide clear, concise information and are always available to assist with any queries. Their dedication to customer service and attention to detail make the entire process smooth and efficient. I highly recommend Louise and the 3mc team for their exceptional support and service.</p>	<p>David Stock 1 review 6 months ago</p> <p>Outstanding service from 3MC on a very complicated remortgage case which we had been working on for over a year. My thanks to Brian and his team.</p>

Document 2. – Last updated 16.06.2025